# The APCO Institute Emergency Medical Dispatch (EMD) Program

## Comprehensive. Customized. Cost-Effective

# "Help! My baby's not breathing!"

The public expects 9-1-1 telecommunicators to be prepared for the unexpected.
***Are yours?***

Give your staff the essential tool for effective response to critical situations—The APCO Institute Emergency Medical Dispatch Program.

With in person and online training opportunities, your personnel will be certified to present the EMD course within your agency and begin using customized EMD Guidecards and/or APCO's customized software program.

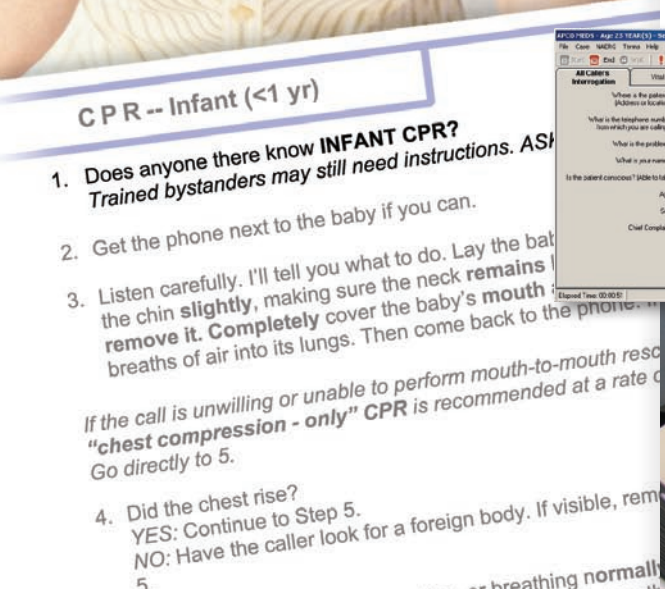
**Questions?**
**Call 888.272.6911 today!**

### Available Guidecards

- **Emergency Medical Dispatch Guidecards**
- **Fire Service Dispatch Guidecards**
- **Law Enforcement Dispatch Guidecards**
- **AHA 2005 CPR Update**
- **Missing and Exploited Children Guidecards**

### MEDS™ Software features include:

- **"Immediate Dispatch" button**
- **CPR, obstructed airway, childbirth and airway control instructions available at all times**
- **Data management tools**
- **Electronic guidecards and more.**



*Learn more at:* **www.apcointl.com/institute/emd_program.htm**
*For questions, contact:* **APCO Institute at institute@apco911.org or call (888) 272-6911.**